

BAHALI – TERMS OF SERVICE

Last Updated: December 27, 2025

Welcome to Bahali (“we,” “us,” or “our”). These Terms of Service (“Terms”) govern your use of the Bahali website, resources, downloads, programs, and services (collectively, the “Services”). By accessing or using the Bahali website (“Site”), you agree to these Terms. If you do not agree, please discontinue use of the Site.

Bahali creates emotional well-being tools, coping guides, and community support resources designed to help children, families, teens, and older adults navigate stress, trauma, adversity, and disaster recovery. These Services are intended for informational, educational, and community support purposes, not to replace professional mental health or medical care.

1. Use of the Site and Services

You may use Bahali’s Services for:

- Personal support and well-being
- Family or classroom use
- Community outreach
- Training workshops
- Non-commercial educational or informational purposes

You agree not to:

- Use the Services for unlawful or harmful purposes
- Interfere with or disrupt website operations
- Access the Site through unauthorized automated means
- Attempt to bypass security features
- Use Bahali’s content for commercial resale without permission
- Misrepresent yourself when contacting Bahali or using forms

2. Eligibility

You must be at least **18 years old** to submit forms, download resources directly, or request training from Bahali.

Individuals under 18 may use the tools **with caregiver, teacher, or organizational supervision**.

3. Non-Clinical Resource Disclaimer

Bahali provides emotional well-being and coping tools, but:

- We do **not** provide therapy or clinical treatment.
- We do **not** diagnose mental health or medical conditions.
- We do **not** offer crisis intervention or emergency services.
- Information on the Site is for **educational and supportive purposes only**.

If you or someone else is experiencing a mental health emergency, please contact local emergency services or a crisis hotline immediately.

4. Intellectual Property

All content on the Bahali website—including but not limited to:

- Text
- Graphics
- Illustrations
- Icons
- Logos
- Coping guides
- Worksheets
- PDF toolkits
- Workshop materials

is owned by Bahali and protected under copyright, trademark, and intellectual property laws.

You may:

- View, download, and print materials for personal, educational, or community use
- Share Bahali resources **without modification**, with credit to Bahali
- Use materials in non-commercial programs or workshops

You may not:

- Sell, license, or commercially distribute Bahali materials
- Modify or rebrand Bahali resources as your own
- Republish content without permission

To request formal use permissions, email **restore@bahali.org**.

5. User Submissions

When you submit information through any Bahali form (contact, workshop request, volunteer interest, etc.), you agree that:

- The information is accurate to the best of your knowledge
- Bahali may contact you using the information provided
- Your submission may be stored securely for follow-up
- You will not submit harmful, abusive, or inappropriate content

Bahali reserves the right to refuse or discontinue interactions with users who violate these Terms.

6. Third-Party Links

Bahali's Site may include links to external websites or services.

We are **not responsible** for the content, privacy practices, or policies of third-party websites. Accessing these sites is at your own discretion.

7. Availability of Services

We strive to keep the Site accessible and updated, but we do not guarantee:

- Uninterrupted access
- Error-free functionality
- Compatibility with all devices

We may update, modify, suspend, or discontinue parts of the Site at any time.

8. No Guarantee of Outcomes

Bahali's coping tools, worksheets, and resources support emotional well-being, but results may vary.

We do not guarantee that:

- Stress will be reduced
- Emotional symptoms will resolve
- Disasters or hardships will have minimal impact

Our resources supplement—not replace—professional or community services.

9. Limitation of Liability

To the fullest extent permitted by law:

- Bahali is **not liable** for any damages, losses, or harm resulting from use of the Site or Services.
- Bahali does **not** accept responsibility for the actions or well-being of individuals using the resources independently.
- Bahali provides tools **as-is**, without warranties.

This includes:

- Indirect, incidental, or consequential damages
- Emotional or psychological outcomes
- Reliance on information provided on the Site

You assume full responsibility for your use of the Site and Services.

10. Indemnification

You agree to indemnify and hold Bahali harmless from any claims, damages, liabilities, or costs resulting from:

- Misuse of the Site
- Violation of these Terms
- Infringement of intellectual property rights
- Actions taken based on information from the Site

11. Privacy Policy

Your use of the Site is also governed by the **Bahali Privacy Policy**, which outlines how personal information is collected, stored, and used.

You agree to review and comply with the Privacy Policy as part of these Terms.

12. Changes to These Terms

Bahali may update or modify these Terms at any time. Changes will take effect once posted on the Site, with an updated “Last Updated” date at the top of the page. Continued use of the Site signifies acceptance of any revised Terms.

13. Governing Law

These Terms are governed by the laws of **Jamaica** (or the laws of the region where Bahali is legally registered), without regard to conflict-of-law principles.

14. Contact Information

For questions about these Terms, permissions, or legal concerns, please contact:

Bahali – Emotional Well-Being & Community Healing
contact@bahali.org