

BAHALI PRIVACY POLICY

Last Updated: December 27, 2025

Bahali (“we,” “our,” or “us”) is committed to protecting the privacy and personal information of all visitors, families, professionals, and community members who engage with our website and services. This Privacy Policy explains what information we collect, how we use it, and the rights you have regarding your personal data.

By using the Bahali website (the “Site”), submitting a contact form, downloading a resource, signing up for a program, or interacting with our services, you agree to the terms outlined in this Privacy Policy.

1. Information We Collect

We collect information only as needed to provide emotional well-being resources, respond to inquiries, and improve our services.

1.1 Personal Information You Provide Directly

This may include:

- Name
- Email address
- Phone number (optional)
- Country or region
- Organization or school name (if applicable)
- Information submitted through contact forms
- Information provided when requesting a workshop, toolkit, or program
- Information shared when subscribing to newsletters
- Messages or questions you submit to us

1.2 Sensitive Information

We do **not** request or collect sensitive mental health details unless you voluntarily provide them when describing a situation or asking for support.

If sensitive information is shared, it is treated with the utmost confidentiality and used solely to respond appropriately.

1.3 Automatically Collected Information

When you visit our Site, we may collect:

- IP address
- Browser type
- Device information
- Pages viewed
- Time spent on the Site

This data is used to improve our Site's performance and accessibility.

1.4 Cookies & Tracking Technologies

We may use:

- Essential cookies (to ensure normal site function)
- Analytics cookies (to understand usage patterns)
- Preference cookies (to remember form entries or settings)

You can disable cookies anytime through your browser.

2. How We Use Your Information

We use your information to:

- Respond to inquiries submitted through the website
- Provide emotional well-being resources and program support
- Process workshop or training requests
- Send updates, newsletters, or announcements (with consent)
- Improve the website and user experience
- Track engagement with downloadable toolkits
- Ensure safety, legitimacy, and appropriate use of our services

Bahali **never** sells or trades personal information.

3. How We Share Information

We share information only when necessary and with safeguards in place.

3.1 Service Providers

We may share data with trusted vendors who help with:

- Email delivery (e.g., newsletter services)
- Website hosting
- Form processing
- Analytics

All providers are required to protect your data.

3.2 Legal or Safety Obligations

We may disclose information if required to:

- Protect someone's safety or prevent harm
- Comply with legal obligations
- Respond to valid legal requests

4. How We Protect Your Information

We use reasonable administrative, technical, and physical safeguards to safeguard your information, including:

- Secure website encryption (HTTPS)
- Limited-access data storage
- Controlled access for staff and volunteers
- Regular safety reviews and updates

Although no system is 100% secure, we work hard to protect all information entrusted to us.

5. Your Rights

Depending on your region, you may have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate information
- Request deletion of your data
- Withdraw consent at any time
- Opt out of newsletters or emails
- Request that we limit or stop certain data uses

To exercise these rights, email us at **contact@bahali.org**.

6. Children's Privacy

Bahali provides tools and resources for families and children, but our **website is not designed for children to submit personal information on their own.**

- We do not knowingly collect data from children under 13.
- If a child submits personal information, we will delete it as soon as possible.
- Parents, teachers, or caregivers must handle communication with Bahali on behalf of minors.

7. Data Retention

We retain your information only for as long as necessary to:

- Respond to your inquiry
- Support program activities
- Comply with legal or operational requirements

Afterward, data is safely deleted.

8. Links to Other Websites

The Bahali website may link to external resources, partners, or service pages. We are not responsible for the privacy practices of those external sites. We encourage you to review their privacy policies.

9. International Visitors

Bahali is based in Jamaica and the United States, but we welcome visitors globally.

By using the Site, you consent to your information being processed according to this Policy and applicable laws.

10. Changes to This Privacy Policy

We may update this policy periodically. The “Last Updated” date at the top of the page reflects the most recent revision. Continued use of the Site indicates acceptance of these changes.

11. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact:

Bahali – Emotional Well-Being & Community Healing

Email: **contact@bahali.org**

Website: **bahali.org**